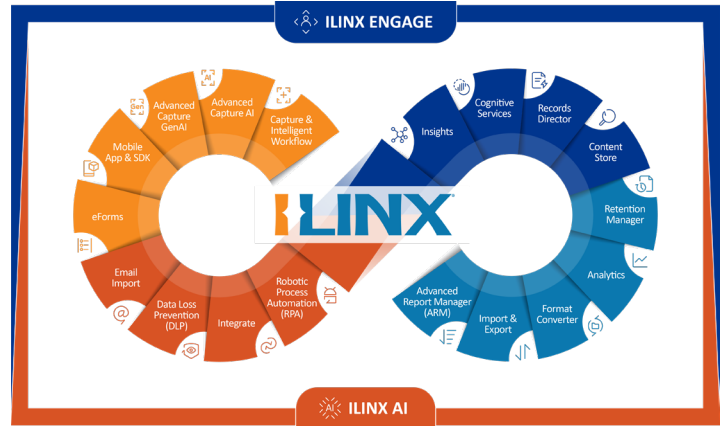


Proactive system health and maintenance for your ILINX solution.

Whether your organization is facing an unanticipated crisis or just needs to focus valuable staff on core business functions, ImageSource's Managed Services program is designed to help you navigate peak demand and staffing with ease. Partner with our team of experts for all your proactive maintenance and on-demand needs, including technical mentorship, system fixes, software upgrades, and system/application expansion.



Vital services for critical times

From a global crisis to the loss of one key employee, events of all kinds can effect your ability to leverage your ILINX system. Managed Services fill the gaps by performing crucial tasks for as long as needed. Expert support enables you to mitigate risk and meet compliance and regulatory requirements.

Essential maintenance for on-prem

On-premises deployments need consistent attention. Turn to ImageSource for ILINX security, performance, updates, and patches. Managed Services ensure that these systems stay in peak condition with hotfixes, upgrades, load balancing, and status reports on system health.

Enhanced and assured productivity

ImageSource is a committed partner in process innovation. Leverage our expertise for workflow design, system modifications, and optimization plans. We provide everything from discovery through end-user support to ensure that organizations derive maximum value from technology investments.

Technical Highlights

1. Workflow design and configuration
2. Security auditing and patch application
3. Hotfix and update installation
4. Testing, validation, and rollout for planned upgrades
5. Hardware optimization and preventative maintenance

Contracted Staff Augmentation

Complement your in-house team with ImageSource expertise during times of crisis or peak demand.

System Audits and Adjustments

Request quality audits and performance metrics to drive system optimizations and inform technology and staffing roadmaps.

Change Management

ImageSource expertise ensures that process changes are planned, tested, and systematically deployed.

Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world's most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.