

Quinault Indian Nation sees rapid results with innovative COVID response.

SUCCESS STORY / TRIBAL NATIONS / TRANSACTION MANAGEMENT



“Our ILINX-powered COVID response was wildly successful and ultimately protected the lives of our members.”

Daniel Ebling, Acting CFO, Quinault Indian Nation

Strategic Initiative

The Quinault Indian Nation needed an immediate response to the COVID-19 public health crisis in order to protect its members. Faced with an urgent need to manage resources and services related to the pandemic, the Nation required a remotely-deployed process solution to automate COVID test schedules, document results, share information, and expedite support for members, employees, and neighbors.

Solution Plan

ImageSource leveraged the ILINX process-improvement platform to fast-track the design and implementation of an eForms solution that supported test scheduling. ILINX Capture workflows communicated results and digitally shared information with other agencies. The solution went from prototype to live on the Quinault Indian Nation’s website within days. As the response evolved, the solution was later used to facilitate vaccination scheduling.

Investment Return

COVID test scheduling and follow-up actions were quickly automated through a solution that secured personal health information while facilitating vital communication. The solution builds on the Quinault Indian Nation’s earlier investment in the ILINX platform to prevent spending on emergency or short-term needs. The ability to quickly identify, quarantine, and support those affected ultimately reduced the spread of COVID-19 and improved community safety.

ILINX CAPTURE AND INTELLIGENT WORKFLOW

This foundational workflow automation module lets you capture data quickly and easily from any source and any device. With no page-count licensing, capturing and utilizing data is fast and cost-effective.

ILINX EFORMS

Create and use electronic forms on a website or within business applications — accessible from any device for input, routing, workflow of data to your business systems.



Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world’s most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.