

# University establishes unified record for student educational lifecycle.

SUCCESS STORY / HIGHER EDUCATION / ACCOUNTING AUTOMATION



“We are no longer restricted by departmental solutions that prevent the necessary sharing of common information.”

Senior Director of IT, Student Services

## Strategic Initiative

California State University serves more than 30,000 undergraduate and masters students. Divisions within the University made individual technology decisions – resulting in a disjointed collection of information systems that didn’t support interdepartmental access. CSU needed a solution that would improve the student experience with consistent data across all services.

## Solution Plan

ImageSource met Cal State’s needs with the ILINX platform. Enrollment Services created a master folder that stayed with each student from application through graduation. ILINX Capture extracted and validated data, eliminating duplication and supporting collaboration. ILINX Integrate fed into Cal State’s line-of-business student information system, allowing staff to access content without additional training.

## Investment Return

The ILINX solution provided the foundation for managing all student information across the university – supporting access to common data with high security, improved accuracy, and pooled use of IT resources. Workflows eased the information handling demand on university employees. Students experienced the benefits as transcript processing dropped from six weeks to two days.

### ILINX CAPTURE AND INTELLIGENT WORKFLOW

This foundational workflow automation module lets you capture data quickly and easily from any source and any device. With no page-count licensing, capturing and utilizing data is fast and cost-effective.

### ILINX INTEGRATE

Simplify and streamline the sharing of information between legacy and line-of-business systems.



### Process innovation made easy.

ImageSource makes process innovation easy through advanced solutions built on ILINX, the world’s most flexible process-improvement platform, delivered by a team of experts committed to customer-partner success.