



CITY OF BERKELEY HONORED BY STELLENT AT CRESCENDO 2006

Olympia, WA, March 3, 2006 – ImageSource, a leading provider of content management solutions and professional services, proudly announced today that Customer Partner City of Berkeley was honored by Stellent, Inc. for the Best Use of Stellent Technology in the Public Sector for State and Local Government in 2005.

“We are very pleased that City of Berkeley is being recognized by Stellent for the outstanding work they have done to streamline their business processes and increase operational efficiency using the Stellent platform,” said Terry Butler, Chief Solutions Officer of ImageSource, Inc.

City of Berkeley partnered with ImageSource to replace antiquated work processes and manual systems that slowed the process of accessing and maintaining the city’s 25,000 most used active and inactive records. Searching for records, often located in different locations, required too many resources and proved cumbersome, time and labor intensive and physically difficult. Over 10,000 boxes of records were recorded on a single excel spreadsheet that lacked adequate controls for versioning leading to compromised data over time. Additionally, the city was looking to automate the city council agenda review process that was a manual, paper-based process that involved the routing and managing of multiple copies of documents up and down stairs – a process that was prone to error and wasted valuable time and resources to track, update and locate appropriate versions.

The ImageSource solution developed and implemented using Stellent® and Kofax® technologies provides City of Berkeley with complete control over all city council supporting documents including staff reports and legislative history documents such as resolutions, ordinances, and minutes. The city now has one consistent software platform deployed across departments that has made it possible to implement cost-effective and efficient training and support programs with limited resources. Employees have immediate access to the information and resources they need to make accurate, informed decisions and provide quality services. Records management is efficient and effective and provides for some disaster recovery security. The first city workflow application, the Agenda Review Workflow System (ARWS), has proven efficient and resulted in reduced errors and lost documents and is providing management with valuable metrics about where bottlenecks are occurring and how additional efficiencies may be gained. All of the efficiencies have allowed the city to recapture valuable resources for other value-added job tasks.

“We are very happy with the ImageSource solutions. Their commitment to using only the best technologies combined with their experience and expertise in optimizing each step of the business process allowed this project to not only meet, but in many cases exceed our business objectives,” Mark Gilbert, Senior Information Systems Specialist for City of Berkeley.

- Improve accessibility of all types of city records, regardless of media type or storage location.
- Electronically manage and organize records and documents through a single records management interface and enforce a standard system for managing the entire document lifecycle.
- Preserve the city’s vital records.
- Improve access to and delivery of information to citizens and staff.
- Serve and benefit all departments and citizens.

“We now have the technology infrastructure and access to information to move forward in meeting our goals to expand opportunities for citizens to participate in their government process and for the city to provide responsive, quality services available when and where our customers need them most,” concludes Gilbert.

The award was presented by Stellent, Inc. during Crescendo™ 2006, the company’s annual global user conference held Jan 30 – Feb 1 in Orlando, Florida.

About City of Berkeley

City of Berkeley, California is home to an active and involved citizenry of 103,000. The City’s 1,600 employees receive and respond daily to a high volume of citizen requests for services and information. The City is governed by a Council-Manager form of government and is comprised of 15 departments. www.ci.berkeley.ca.us

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions© approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com.

