

Clark County Human Resources

Human Resource Application for managing and retrieving employee information.

“Our partnership with ImageSource has given us a sustainable advantage when developing new applications and expanding the footprint of our system. We are extremely pleased with the flexibility and stable performance of the solution.”

Paula Mair –
Business Analyst,
Clark County

Case Summary

Develop and implement a secure imaging application for managing and retrieving employee information via the web, with restricted access.

The Challenge

Clark County Public Works Human Resources needed to implement a secure, discreet imaging application for the purpose of managing the retrieval of employee information via the web with secure restricted access.

The ImageSource Solution

The solution was designed and integrated by ImageSource, utilizing Stellent® Image and Business Process Management software for content storage and retrieval. Kofax® Ascent Capture was implemented for image scanning and data validation. The solution allows all users to capture, store and manage all of the documents and data associated with critical business transactions. The human resources manager administered the system with rights to edit and view all files. Four other managers were allowed full viewing rights. Other managers only had access rights to view their respective employee's files.

The Bottom Line

The solution increased productivity between human resource managers and department managers. It eliminated time consuming duplicate data entry and routing of information. Efficiency was improved through the automation of the human resource business process. There has been a savings in space and elimination of lost records. By following standard system back up procedures, documents are now secured from damage or total loss in the event of a disaster.

The system reduced operating costs and enhanced employee satisfaction by streamlining the processing and approval of human resource business transactions.

Case Outline

Industry:

City Government

Applications/ Services:

Human Resources

Critical Needs:

Needed a secure imaging application for accessing employee information. Access via web with secure access.

Benefits:

Increased productivity between human resources and managers. Eliminated duplicate data entry and routing of information. Reduced operating costs. Streamlined processing and approval of human resource transactions.

Products:

Kofax Ascent Capture
Stellent Document and Management System

About ImageSource

ImageSource, Inc. is a leading provider of Enterprise Content Management solutions and integration services. ImageSource prides itself on delivering superior solutions and results to our Customer Partners. Using our Total Lifecycle Solutions© approach we deploy only the very best technology products for our customers. For more information please visit our website at www.imagesourceinc.com.

About Kofax

Kofax Image Products (www.kofax.com), a division of DICOM Group plc, is a leading developer of application software and image processing products from the Electronic Data and Document Capture (EDC) market. EDC is essential to helping organizations economically, reliably and securely incorporate paper-based and e-documents into their electronic business processes.

About Stellent

Stellent is a global provider of content management software solutions that drive rapid success for customers by enabling fast implementations and generating quick, broad user adoption. Stellent Universal Content Management enables customers to rapidly deploy line-of-business applications as well as content management solutions for enterprise initiatives such as enterprise portals and business commerce applications. (www.stellent.com)